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Fw: Fw: Bay Receipt

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MALAHAHAT KHERADYAR <malahat-k@rogers.com>
Wed 2018-10-31, 5:13 PM
You



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----- Forwarded Message -----

From: "Waller-Floyd, Shaunacy" <shaunacy.waller-floyd@hbc.com>
To: "malahat-k@rogers.com" <malahat-k@rogers.com>
Sent: Wed, Oct 31, 2018 at 3:35 PM
Subject: Re: Fw: Bay Receipt

Hi Malahat,

The article that you have stamped is essentially a copy from our electronic journal of a previous transaction. It is NOT an original receipt, but the information on it appears to have been something printed from our electronic journal system that reflects a transaction that would have been completed at one point.

We do not usually give electronic journal imprints out to customers, we use them at store level for our own reference and as such, they are not considered to be an original receipt, it is simply a copy of a previous transaction. I am not sure how such information was obtained or by whom, but we do not give these papers out to customers as replacement receipts, although they do reflect information from a transaction that happened through our register system.

I can not confirm 100% that the information on the photo you have provided is in fact a print out from our electronic journal, but at first glance it does appear to be so. Our electronic journal reports don't print on Hudson's Bay receipt paper, they are just printed on regular paper. Only original receipts that print from our registers are on Hudson's Bay paper with the barcode at the bottom (such as on the one you obtained the other day after purchasing and returning).

We do not have a way to reprint original receipts.

It does not actually show the proper VISA #, the system jumbles the numbers so only an Alias is visible.

Hope this answers your questions,

Shaunacy Waller-Floyd
General Manager, Hudson's Bay Newmarket
M: 289-264-6187
O: 905-853-0986
shaunacy.waller-floyd@hbc.com

On Wed, Oct 31, 2018 at 2:33 PM MALAHAHAT KHERADYAR <malahat-k@rogers.com> wrote:
Hi Shaunacy;

I hope you can help me. You will find in attachment below two refund receipts which one of them is the forged one.

However there is a refund receipt from yesterday which purposely I purchased an item and returned it for only to see the difference of the two; the receipt in question which as you can see has an affidavit stamp on it to show at the time of that receipt she was in the Bay store not at Royal Bank even we have provided a copy of the appointment from RBC Roral Bank's electronic Calendar system and a copy of her signature and the date from a document. As soon as she knew these information she brought up this receipt.

As you can see this receipt does not have Bay's logo, name and address on the top of it as well as no barcode at the end. Also beside a name in bracket (Alias) a full visa card number is

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On Wed, Oct 31, 2018 at 2:33 PM MALAHAT KHERADYAR <malahat-k@rogers.com> wrote:
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As you can see this receipt does not have Bay's logo, name and address on the top of it as well as no barcode at the end. Also beside a name in bracket (Alias) a full visa card number is typed there which is not normal. I am sure based on privecy act visa card numbers will not be on any receipt except the last four digits.

Also the font of two receipts are totaly different.

Let's say if she did not have the original receipt from January 26-2017 what kind of information she should provide to get the receipt to be printed from computer?

In that case if visa number will be printed as well?

The only thing we need to know is if that receipt is legitimate or manually typed.

Please call me at following numbers if you need more information. I really appreciate your help.

W: 416-974-0824

M: 416-829-4171

Email: malahat-k@rogers.com. or
malahat.kheradyar@rbc.com

Regards

Malahat Kheradyat

Sent from Yahoo Mail on Android

----- Forwarded Message -----

From: "mahyar radmehr" <mahyarradmehr@hotmail.com>

To: "malahat-k@rogers.com" <malahat-k@rogers.com>

Sent: Tue, Oct 30, 2018 at 7:13 PM

Subject: Bay Receipt

MALAHAT KHERADYAR <malahat-k@rogers.com>

Wed 2018-10-31, 5:33 PM

You;

shaunacy.waller-floyd@hbc.com

Ⓜ

Hi Shaunacy;

Thank you very much for the fast response. This information is very helpful. Our lawyer Mr. Michael bury might be in touch with you.

Regards

Malahat Kheradyar

Sent from Yahoo Mail on Android

----- Forwarded Message -----

From: "Waller-Floyd, Shaunacy" <shaunacy.waller-floyd@hbc.com>

To: "malahat-k@rogers.com" <malahat-k@rogers.com>

Sent: Wed, Oct 31, 2018 at 3:35 PM

Subject: Re: Fw: Bay Receipt

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